



Newsletter



Jordan Airports Company Newsletter  
Release [5] - December 2012



## SIMULATION OF EMERGENCY EXCERCISE

As a requirement of the International Civil Aviation Organization (ICAO), a mandatory simulation of an aircraft crash due to engine and cabin fire at the airport runway carried out on September 18, 2012 by the airport operations, safety and crisis management center staff under coordination of Jordanian Civil Defense, Jordanian Royal Medical Services, Jordanian Security and Protection Unit and other security agencies to ensure the readiness and efficiency of the airport emergency plan, operations and procedures for any accidents and incidents.

The simulation was executed in accordance with national and international regulations which proved proper response from all concerned parties to save lives and maintain personnel and equipments safety as first responsibility toward the victims and their families. It also recorded six uninjured passengers evacuated to remote area, twenty three injures transferred to Prince Hamza Hospital with varying levels, nine death cases and six walking survivors.

The collaborative efforts proved that the aircraft operation recovery has been promptly maintained for the affected areas by implementing high response actions directed by Crisis Management Center with other security and safety agencies.





## Images From The Fire Drill





# JAC Activities

## In-Company Training by IATA



Upon the training agreement signed between Jordan Airports Company (JAC) and International Air Transport Association (IATA) to adopt the international recommendations and best practices in the airport certification areas, an In-Company Training for IATA Airport Certification & Infrastructure Design course has been completed successfully on December 06, 2012.

Twenty one participants has joint the training; from Aqaba Airports Company (AAC), Jordan Private Jets (JP Jets), Jordanian Ministry of Transport (MOT) and Jordan Airports Company (JAC) who were enhanced with an in-depth knowledge on aerodrome operator obligations in order to assess airport facility's level of compliance.

## Happy Holidays

### Passengers Statistics

### Total Passengers Year to Date (30 November)

2010

191,542

2011

260,547

2012

273,787

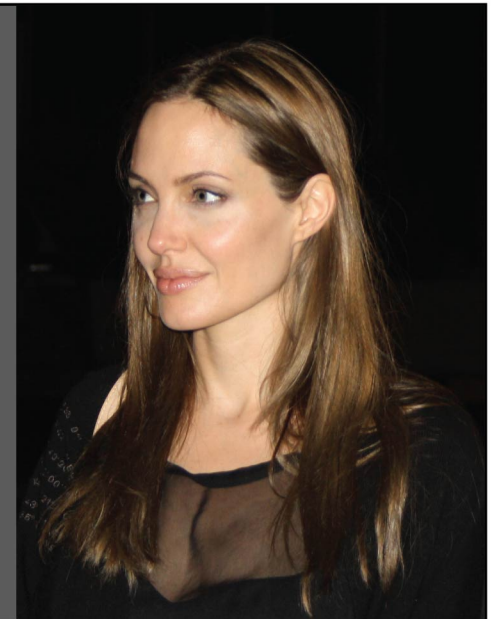


# JAC Activities

## Eid Entertainment Activities Amman Civil Airport



## “ Angelina Jolie Arrives at Amman Civil Airport ”



## (CSR) Program During Ramadan



A team from Jordan Airports Company has volunteered to participate at "Iftar Meal for Hungry Families Program" organized by Tkiyet Um Ali during the Holy Month of Ramadan, as part of the Corporate Social Responsibility Program set towards the local community. The volunteers had shown a great example of the true concerned and compassionate Jordanian community.

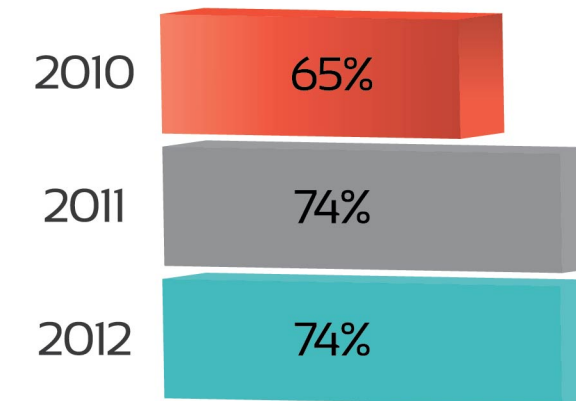


# Passengers Survey & Passengers Guide

In order to provide the best services to passengers at Amman Civil Airport; Jordan Airports Company (JAC) prepared the Passengers Guide to facilitate travel procedures and minimize waiting time and passengers dissatisfaction. The guide is distributed to passengers prior to their departure to inform the passengers about travel requirements, travel procedures, important travel tips and prohibited items.

Additionally, JAC prepared Passengers Satisfaction Survey, to measure the percentage of passengers' satisfaction and benchmark it previous year, the results will be used in the developmental plans of the airport.

Passengers Satisfaction  
Amman Civil Airport





# New Website Revealed

[www.jac.jo](http://www.jac.jo)

JAC launched a new website with an improved design, simplified layout and enhanced navigation; enabling visitors to access the required information quickly and efficiently.

Fresh and user-friendly, the website offers visitors to the site a 'one-stop' solution with all latest information about Jordan Airports Company and Amman Civil Airport and its services, both in Arabic and English. Features on the new website enable visitors to view accurate and up-to-date flight information, passenger services, e-services, suggestions, e-surveys, tenders, job vacancies and more.

The launch of the new website represents the first phase of JAC redevelopment of its digital presence. In the near future, mobile applications and further multiple language capabilities will be offered.





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