



Newsletter



Jordan Airports Company Newsletter
Release [4] - August 2012

Foreword by the GM



Dear employees and colleagues, Amman Civil Airport (ACA) is in the midst of a transformation. Passenger movement continues to register double-digit growth rate for the most recent quarter, and new airlines are taking ACA as their hub for their operations. In order to cope with this growth, JAC is currently undertaking major projects to enhance the airport facilities, especially those related to passenger services. This issue of our newsletter shows some illustrations of the final look of the airport halls and facades, which are planned for completion before the end of 2013. We expect those efforts to secure ACA's position as the airport of choice for charters and private jets, and to ensure that passengers have a pleasant experience when using our airport. As always, I welcome your messages directly to my email at rbatarseh@jac.jo





Amman Civil Airport **New Terminals**

The final design stage for enhancing the public entrance area aesthetics and arrival terminal refurbishment at Amman Civil Airport has been started and it's expected that the rehabilitation works will be commenced in early November of this year.

Rehabilitation works aim to raise the level of service through expansion of the arrival hall and increase the number of passport counters and conveyors in addition to

embellishment of the hall and implementing the requirements of public safety. As for the terminals facades, a steel structural metal and sun breakers will be used which inspired from the civilization stage reached in the Kingdom as well as a tents will be used to reflect the idea of Bedouin life in the Hashemite Kingdom of Jordan.





SOFEX 2012

The Special Operations Forces Exhibition & Conference (SOFEX) takes place biennially in Jordan at the King Abdullah I Airbase, which is part of Amman Civil Airport. SOFEX is a four-day event that kicks off with a prominent one day conference that includes a series of comprehensive and topical seminars delivered by top military officials from around the world, tackling a wide range of issues pertinent to current counter terrorism and homeland security issues.

Jordan Airports Company was part of this successful event this year which was held from the 7th to the 10th of May 2012. Amman Airport Department provided many services before, during and after the exhibition; JAC dedicated a specialized team and equipments to evacuate the show area from any aircraft, clean and remove obstacles which found on the services street leading to the site, clean the show area, facilitate the tasks of the armed forces exercises during and after workouts and provide parking at the aprons for SOFEX VIP visitors.

Minister of Transport Visits Amman Civil Airport

On Tuesday the 3rd of July 2012 the Minister of Transport, H.E. Dr. Hashim Almasaid, visited Amman Civil Airport - Marka, in order to inspect the conditions and facilities of the airport and the travel procedures. The Minister was greeted by Mr. Ramzi Batarseh, General Manager of Jordan Airports Company and Amman Civil Airport Manager, Mr. Hazem Zureikat. The Minister and the accompanying delegation toured various facilities of the Airport, during which Mr. Batarseh presented a brief explanation about the airport and existing and future projects, which aim to raise the airport capacity and the level of services provided at Amman Civil Airport.

During the tour, The Minister inspected all facilities of the arrival and departure terminals, in addition to the VIP Lounge which has been recently developed and upgraded to cope with the comprehensive master plan of the airport; which contains a number of undergoing projects, such as enhancing airport main entrance project, the expansion and development of the duty free shops, arrivals terminal refurbishment and enhancing the public entrance area aesthetics project, in addition to the development and rehabilitation projects for the internal roads and infrastructure networks.



Rally Champion Abdo Feghali Drifting at Amman Civil Airport

"It has been one of the most unique experiences in my professional career on many levels and I was humble by the attention of all the officers & staff of Amman Civil Airport" those were the words of The Middle East rally champion and Red Bull Athlete Abdo Feghali. The champion's car was loaded in an aircraft, with Abdo inside the car, when the plane ramp opened, he slowly drove his Chevrolet Camaro down the ramp and as soon as all 4 wheels were on ground, he started with great confidence drifting on the runway and taxiway.

Abdo's best moments started when he was informed that the air traffic has been suspended for 30 minutes; the accompanying media team and photo shooting crew were ready for a drifting show that lasted until all the rubber on the wheels was worn and by then only the steel belt of the tires was in contact with the tarmac.

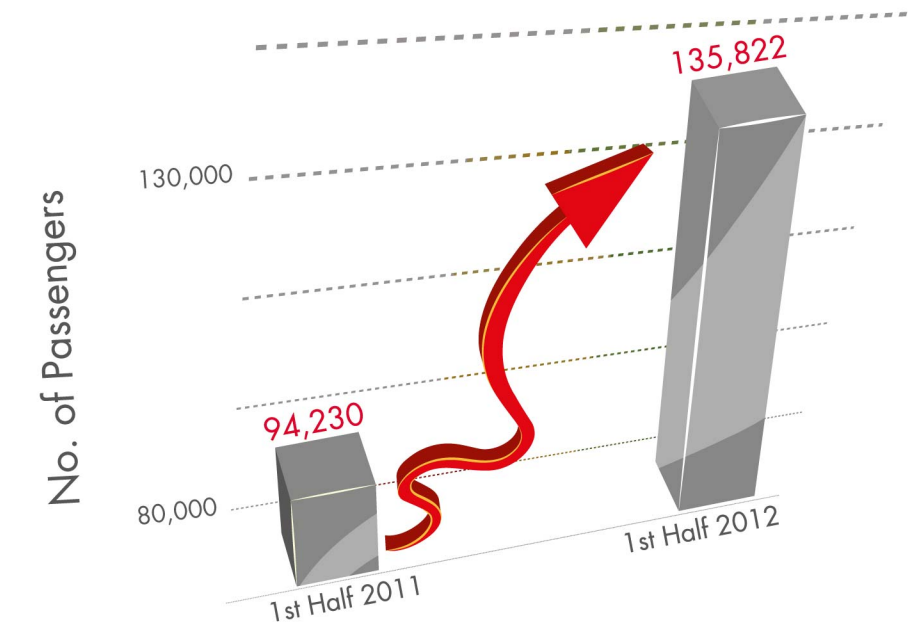


Abdo Feghali



Statistics

Passenger Traffic 1st Half 2011 VS. 1st Half 2012



مرفق لكم

JAC Launches the Services Manual

Jordan Airports Company launches the Services Manual for Amman Civil Airport's family members to include; stakeholders, employees, investors, governmental institutions and other airport users. The manual was developed internally by a devoted team to produce written instructions for all services and procedures provided by different departments at the Company.

The manual also simplifies services, procedures, guidelines, time required to receive a given assistance and the designated personnel or parties in compliance with company's by-laws and other relevant regulations to ensure the best quality services, accuracy and highest degree of customer satisfaction.



King Abdullah II Award for Excellence



To pursue His Majesty, King Abdullah II mission to promote a culture of excellence for public and private sectors in Jordan, JAC has been officially approved to participate in King Abdullah II Award for Excellence 2012-2013.

JAC's management has shown a significant support for this initiative and dedicated all resources to enhance the company competitive position as well as upgrade the quality services and processes levels to conform the international standards.

Besides, JAC's team has joint an interactive awareness session held by King Abdullah II for Excellence Center to understand the assessment criteria which is based on international best practices to assess organizations' performance.

ACI Global Safety Network Diploma Accreditation

The excellence endeavors continue in the year 2012 as Eng. Mohammad Amira, Head of Safety and Ground Operation at Jordan Airports Company, was honored with ACI Global Safety Network Diploma upon the completion of the requirements which consists specialized courses on safety management system, airside safety and operations and emergency planning and crisis management.

The diploma added a greater accreditation to JAC's qualified staff and a significant level of compliance with safety Standards and Recommended Practices (SARP's).



Eng.Mohammad Receives ACI Diploma

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