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## From The GM



Dear Partners & Colleagues,

Welcome back to the Jordan Airports Company newsletter.

The main purpose of this newsletter is to share the latest developments of our company, and the news and events of our partners.

In this edition I am delighted to announce the recent completion of the rehabilitation of the arrival's terminal at Amman Civil Airport as a main feature. Other interesting articles and pieces are featured inside for your enjoyment.

We have many exciting projects underway such as the Airport Certification, the Security Cameras Project and the upgrade of the HR Requirements System which you will be reading about in our upcoming newsletters.

On a final note I am pleased to announce the recent joining of Ms. Noura & Ms. Sandy to our team and would like to welcome them to the JAC family and wish them both successes in their new posts.

Thank you

"Mohammad Hashem" Murtada

## Mission & Vision

### Mission

Provide airports & airports users with technical, operational & management services to secure international standards of efficiency, quality, safety and security.

### Vision

To be an excellent aviation service and airport infrastructure provider in the middle east.

## New Business Partners

2016 marks our collaboration with several new business partners as part of the JAC's role to enhance and develop the services available at Amman Civil Airport; new partners are:

- Royal Jordanian Gliding Club
- Palestinian Airways
- Marhaba VIP
- Alpha by Dnata



A special mention goes out to our dear partners; the Royal Jordanian Air Academy and the Mideast Aviation Academy for renewing their long-term contracts as well.



If you are interested in becoming one of our business partners, drop us an email at [commercial@jac.jo](mailto:commercial@jac.jo)

If you have any ideas of what areas would be of future interest, please get in touch with the Marketing Department at [PR@jac.jo](mailto:PR@jac.jo)

## Transporting Syrian refugees from Amman Civil Airport

In December 2015, the first flight carrying Syrian refugees from Jordan to Canada departed from Amman Civil airport (ACA) in Marka as part of Canada's commitment to resettle 25,000 Syrians from the region.

The number of transported refugees reached 22,567 passengers until the end of February 2016.

Many airlines operating from Amman Civil Airport including Royal Jordanian and Jordan Aviation participated in transporting those refugees as detailed in the table.

Movement Of Syrian Refugees Air Carrier	
Air Carrier	No. of flights
Air Transat	41
Royal Jordanian	25
Air Canada	9
Hifly Aero	7
Jordan Aviation	4
Egypt Air	3
<b>Total</b>	<b>89</b>

## Under The Spotlight



The Jordan Airports Company would like to take this opportunity to congratulate the Champion Ahmad Abu Ghosh for his successful achievement of winning a gold medal in the taekwondo -68kg category in the Rio de Janeiro Olympic Games. Congratulations & well done Ahmad.

## Air Cargo Facilities Center

The Air Cargo Facilities Center which was inaugurated Under the patronage of H.E. Dr. Abdullah Al Nsour, former Prime Minister of Jordan, is now in full operations.

The center is managed by Jordan Airports Company (JAC), and is well equipped to inspect cargo shipped through QAIA in a much safer and faster manner compared to traditional X-ray machines.

The Center works 24/7, under the supervision and management of Jordan Airports Company (JAC) qualified and well experienced technical personnel to guarantee continuity of work and to ensure convenience and speed of security scanning operations of merchandise, which does not normally require more than 15 minutes per vehicle.

## Welcome Aboard

We are pleased to welcome both Mrs. Noura Abu Hweij - who has joined JAC as the new Commercial Manager, and Ms. Sandy Dababneh - the new Head of Marketing & PR. Mrs. Abu Hweij comes to JAC with more than 12 years of experience in the airlines industry. She also brings expertise in the commercial sector based on industry best practice and is skilled in creating collaborative cross-functional partnerships.

Mrs. Abu Hweij graduated from the University of Jordan with a Bachelor of Science Degree in Marketing.

Ms. Dababneh joins JAC with over 15 years of experience across several industries; Aviation, Travel & Tourism and Automotive of which 10 + years were in Marketing positions. She is a results-focused, quality-driven professional with constant demonstration of consistent achievement of objectives, and dedication to organizational goals.

Ms. Dababneh holds a Bachelor's Degree in Business Administration from the University of Jordan. We are excited to have Mrs. Noura & Ms. Sandy join our team, and we hope that they will enjoy working with our company.

## Arrivals Terminal: High Readiness

After three years of hard work, the rehabilitation of arrivals terminal at Amman Civil Airport has been accomplished to commensurate with the increasing passenger numbers and enhance their travel experience.

The terminal now has a larger capacity and multiple modern facilities including new signages, rest rooms, two conveyor belts, ten immigration desks, modern duty free shop, exchange shop and a cafeteria.

